

# GMD Activewear

## Terms and Conditions

### ORDERS

Orders may be lodged by telephone, fax, mail or e-commerce. An order form is provided online.

### PRICES

GMD Activewear will attempt to maintain prices. At times, due to manufacturers' price increase and duty rates we have no alternative but to increase without notice.

### SHIPPING, PACKAGING & DELIVERY CHARGES

GMD Promotions will endeavour to keep delivery costs to a minimum at all times. GMD Activewear will advise the delivery method. Within Australia either – Couriers Please or Australian Post or Australian Express overnight post will be used. All costs will be added to your order.

### PAYMENT

Payment made by credit card will be dispatched ASAP. Payment made by cheque will be forwarded within 5 days.

### RETURNS, EXCHANGES & REFUNDS

In the event that goods received are not exactly what you ordered, please return them within 7 working days of invoice date. We will gladly make an exchange or give you a full refund. Just send a note explaining the return - if you would like to make an exchange, we will send the new item to you with no additional shipping charges. Subject to the following a full credit will be issued to your account in the same manner in which goods were originally paid form.

1. Goods must be unmarked and unused. Please ensure that goods are correct prior to marking.
2. Specially ordered items will not be credited under any circumstances.
3. All freight costs on returns will be for customer's payment. Please contact us prior to the return of the goods.
4. Where delivered is damaged or short, please advise immediately.
5. If purchased by credit card – the refund will be refunded to your credit card originally used.

### Orders

Postal Address: P.O. Box 4119, GUMDALE, QLD 4152, AUSTRALIA

Phone: +61 7 3398 8735

Fax: +61 7 3398 8759

Email: [gmdaw@bigpond.net.au](mailto:gmdaw@bigpond.net.au)

Online Shopping – Visit our website at: [www.gmdirect.com.au](http://www.gmdirect.com.au)

This service will be online soon.